

Holiday home warranty

When you buy a holiday home we want to help to chase away the stress by providing FREE warranty for 12 months*

FREE 12 Month
Warranty on
New Holiday
Homes

WHAT'S COVERED:

- The whole structure
- Every component
- Every fixture and fitting
- Defects to soft furnishings
- Defects to floor coverings
- Defects to internal decorations

FREE 12 Month
Warranty on
Pre-Loved Holiday
Homes

WHAT'S COVERED: 0 - 6 MONTHS 7 - 12 MONTHS

• Chassis	✓	✓
• Roof	✓	✓
• Internal walls	✓	✓
• External walls	✓	✓
• Ceilings	✓	✓
• Floors	✓	✓
• Windows	✓	✓
• External doors	✓	✓
• Boiler/water heater	✓	✓
• Cooker	✓	
• Fridges	✓	
• Electrics	✓	
• Plumbing	✓	
• Gas fire	✓	
• Shower	✓	

TERMS AND CONDITIONS

These terms and conditions are intended for use between Lovat Parks and the holiday home owner only. The warranty is effective from the date of handover and is not transferable.

All warranty claim repairs must have prior authorisation from the park.

Cover only applies to components which form part of the manufacturer's standard specification. Damage or defects caused by alterations made to your holiday home after the handover date are not covered.

In the interests of safety, repairs must be carried out either by the park's team members, by a member of the manufacturer's engineering support team or by a Lovat Parks Limited approved and appropriately qualified contractor.

We will try to match any replacements in colour and pattern where possible but this cannot be guaranteed and we reserve the right to substitute as necessary if an exact match cannot be sourced.

Reasonable wear and tear to your holiday home should be expected. Normal wear and tear consistent with the age and usage of your holiday home is not covered.

It is your responsibility to ensure that normal maintenance is carried out on your holiday home to prevent deterioration. Cover excludes deterioration caused by neglect or by failure to carry out normal or specific maintenance such as draining down and winterising your holiday home.

Defects due to condensation, damp, mildew, fungus, dry rot, corrosion, leakage or ingress of water are not covered unless they are due to a manufacturing defect.

Cover is limited to the cost necessary to carry out the repair of a defect.

Cosmetic damage is excluded from the 12 month pre-loved holiday home warranty. Chassis' that are not 'fully galvanised' will not be warrantied against rust.

Cover excludes protection against things such as loss or damage to your holiday home or contents resulting from fire, flood, severe weather conditions, theft or attempted burglary, explosion and malicious or accidental damage. You must have separate insurance cover for these things.

The used holiday home warranty excludes any defect that was notified to you at the time of purchase and for which you have signified your acceptance by signing the Holiday Home Handover form.

Damage whilst your holiday home is let will not be covered under warranty.

The terms of this warranty do not affect and cannot exclude your statutory rights.